



July 15, 2022

Dear Valued Essity Customer:

Essity strives to provide you with reliable access to the Tork products and services you count on, today and in the future. However, with inflation now reaching a 40-year high and impacting our business in North America and the collective professional hygiene industry, we are taking additional steps to offset rising energy, raw material and distribution costs.

Price Increase Effective September 1

Effective September 1, 2022, Essity Professional Hygiene North America will increase the prices of towel, tissue, napkin, wiper, skincare, dispensers and specialty products by up to 18%, with select items potentially increasing more than 18%.

Orders placed by August 31, 2022, calling for immediate shipment, will receive current into-stock prices. Orders received on or after September 1, 2022 will be invoiced at new prices.

Your Valued Partnership

We appreciate your support of Essity and the Tork brand. Our hygiene products, services and solutions remain a critical part of our continued recovery, as is your unwavering support as a valued partner. Together we can navigate disruptions while keeping focused on what matters most, the needs of our customers.

We value your business and look forward to growing together in 2022 and beyond.

Regards,

A handwritten signature in black ink, appearing to read 'Matthew Urmanski'.

Matthew Urmanski
VP, Sales & Marketing – Professional Hygiene NA