



COMMERCIAL EQUIPMENT LIMITED WARRANTY

In Partnership & Association with Nilfisk-Advance Canada

V.1 2023

On Behalf of Nilfisk-Advance Canada

DISCLAIMER!

Nilfisk Canada warrants to the original end user, each new machine, new accessories and genuine replacement parts against defects in material and workmanship under normal use and service. Our obligation under this warranty is limited to repair or replacement of the defective item at our factory or by an Authorized Service Center. Warranty coverage shall begin on the date of purchase by the original end user (as evidenced by your invoice from the factory or Authorized Dealer) or twelve (12) months from the date the machine was shipped from Nilfisk Canada, whichever is earlier. The warranty registration card must be completed and kept by the dealer; new machine warranty registration has to be submitted within 30 days of purchase through our customer zone site: www.advance-ca.com/customerzone/signin.aspx or www.clarke-ca.com/CustomerZone/SignIn.aspx. The warranty coverage period is specified below:

Associated Brands

Nilfisk-Advance & Clarke Products Commercial Limited Warranty

7	Parts ^{1,2}	Labour ²	Travel ³
All Battery Rider Scrubber/Burnisher (See Note 12)	3 years	2 years	180 days
Advance Sweeper Terra 4300B	2 years	180 days	180 days
Stand On Advance Scrubbers (See Note 12)	3 years	2 years	180 days
All Battery Walk-Behind (See Note 12)	3 years	2 years	180 days
All Cord Electric Scrubbers	3 years	2 years	180 days
All Cord Floor Machines and Polishers (see note #10, 12)	3 years	2 years	180 days
Canister Vacuums (see note #11)	3 years	2 years	180 days
Backpack Vacuums (see note #8)	3 Years	2 Years	180 days
Cord/Battery Burnishers	3 years	2 years	180 days
Cord Carpet Extractors	3 years	2 years	180 days
Large Area Vacuums	3 years	2 years	180 days
Wet/Dry & All Purpose Vacuums	3 years	2 years	180 days
VP300, Saltix 10 Canister Vacuum (see note #11)	1 year	1 year	180 days
GD930 Vacuum (see note #11)	3 years	2 years	180 days
Upright Vacuums (Dual motor #6)	2 Year	2 year	180 days
Upright Vacuums (Single Motor #6)	1 year	1 year	180 days
Single Motor (Exposed Bag) #9	1 Year	1 year	0 days
Carpet Dryers / Air Mover	3 years	2 years	180 days
PBU 21, PBU 27 (Propane Burnishers)	2 years	2 years	0 days
Accessories/Replacement Parts ⁴	90 days	0 days	0 days
EXCEPTIONS			
Roto-mold Components	8 years	Note 5	Note 5
Vacuum motors and rectifiers	1 year		
Hot Water Extractor Heater Element Coil	Life time part only warranty		
Batteries	As offered by Battery manufacturer.		
Internal Combustion Engines	As offered by Engine Manufacturer.		
NOTES:			
1- Parts repaired or replaced are guaranteed for the remainder of the original machine warranty period.			
2- Coverage only applicable to products sold and used in Canada.			
3-Travel warranty coverage limited to 3 hours of round trip travel time to remedy a defective product or part.			
4- Applies to replacement parts only after machine warranty coverage has expired.			
5- Follows warranty offered on original machine.			
6- Except on belts			
7- Except for engine repair which is through engine OEM			
8- Backplates are warranted for the life of the machine			
9- Green fan is warranted for the life of the machine against breakage			
10- Motor & gear have 5 years warranty only			
11- Vacuum motor covered for 5 years, must use original bags and filters to qualify			
12- Isolators are now covered for machines sold after January 1, 2019 under standard parts warranty			

TERMS & CONDITIONS

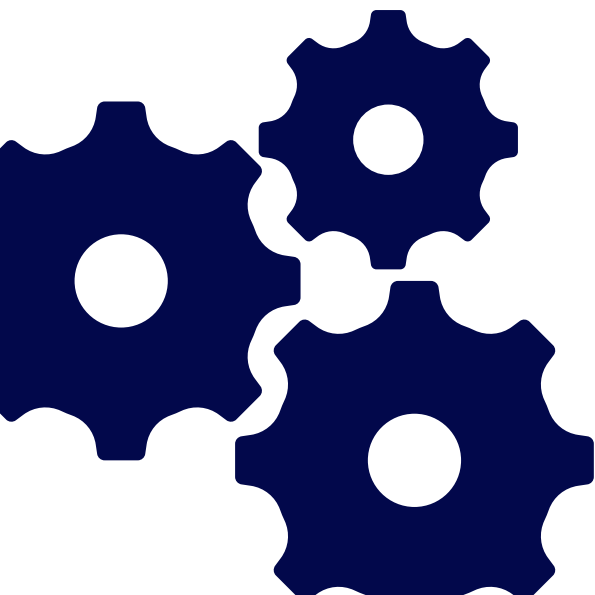
This warranty shall not apply to repairs resulting from accidents or misuse, damage in transit, overloading the capacity of the machine or failure due to lack of proper maintenance or care as described in the operating and maintenance instructions. Minor adjustments, such as tightening of screws or bolts not connected with the replacement of parts, are not covered. Replacement of expendable wear items such as scrub brushes, pad holders, carbon motor brushes, bulbs, bags, filters and various rubber/plastic parts are also not covered. Repairs or alterations by an organization other than the factory or an Authorized Service Center are not covered and will void any Nilfisk-Canada, Inc. warranty as to the parts or systems repaired or altered by a non-authorized organization.

THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION OF THE LIMITED WARRANTIES STATED WITHIN. NO OTHER WARRANTY, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS MADE EXCEPT AS EXPRESSLY STATED HEREIN. ANY STATUTORY IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, THAT ARE IMPOSED BY LAW DESPITE THE EXPRESS LIMITATION OR WARRANTIES ABOVE, ARE EXPRESSLY LIMITED TO THE DURATION OF THE WRITTEN WARRANTY. BUYER UNDERSTANDS, ACKNOWLEDGES AND AGREES THAT THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE SOLE AND EXCLUSIVE REMEDIES AVAILABLE TO THE BUYER. NILFISK-CANADA, INC. WILL NOT BE LIABLE FOR ANY OTHER OR ADDITIONAL DAMAGES, INCLUDING BUT NOT LIMITED TO INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE FURNISHING, PERFORMANCE, USE OF OR INABILITY TO USE THE MACHINE. ANY EXTENSIONS OF OR MODIFICATIONS MADE TO THIS WARRANTY BY A DEALER/DISTRIBUTOR OF NILFISK-CANADA INC. ARE THE SOLE RESPONSIBILITY OF THE DEALER/DISTRIBUTOR.

All transportation or shipping charges resulting from the return of machines, parts, or accessories shall be the responsibility of the end-user. When returning, please provide an explanation of the problem and include the serial number of the machine as well as the name of the selling organization. The Technical Service department of the authorized Dealer Service Center or the factory will investigate and then contact you. Transportation of hazardous waste or contaminated equipment is subject to various laws and regulations. In returning machines, parts, or accessories under this limited warranty, the end user must certify in writing that the machines, parts or accessories being returned have not been used for handling, clean up, or disposal of hazardous waste or hazardous materials including but not limited to such things as asbestos, anthrax etc. or if the machines, parts or accessories being returned have been used for handling, clean up, or disposal of hazardous waste or hazardous materials, then the end user must have the machines, parts or accessories decontaminated by licensed and qualified decontamination professionals and provide written certification of this decontamination signed by the decontamination professionals. These machines, parts or accessories are to be returned only to the local Nilfisk-Canada, Inc. Authorized Service Center for Warranty service along with decontamination certification.

Nilfisk Canada reserves the right to alter the Warranty Program at its sole discretion with appropriate notice (30 days).

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Associated Brands

Viper & US Products Commercial Limited Warranty

VIPER	Parts ^{1,2} ,	Labour ²	Travel ^{2,3}
Battery Rider Scrubbers	2 years	2 years	90 days
Walk Behind Scrubbers, Extractors	2 years	2 years	90 days
Walk Behind Sweepers	1 years	1 years	0 days
Burnishers VN 1500, DR 2000	2 years	2 years	0 days
Polishers VN series	2 years	2 years	0 days
SN18WD Wet/Dry Vacuum	2 years	2 years	0 days
AM2400 Air Mover	2 years	2 years	0 days
Wolf 130	2 years	2 years	0 days
US PRODUCTS	Parts ^{1,2} ,	Labor ²	Travel ^{2,3}
Flood King	3 years	2 years	180 days
HydraPort, 100H, 200H, 400H	3 years	2 years	180 days
PEX 500	3 years	2 years	180 days
King Cobra, Pro 1200/500H	3 years	2 years	180 days
Air Movers	3 years	2 years	180 days
Canister Vacuum GD930 S/H (note #5)	3 years	2 years	180 days
Canister Vacuum VP300 (note #5)	1 years	1 years	180 days
Canister Vacuum ATTIX 30/50 HEPA (note #5)	3 years	2 years	180 days
TreadMaster, Escalator Cleaner	3 years	2 years	180 days
EXCEPTIONS			
Accessories/Replacement Parts ⁴	90 days	0 days	0 days
Roto-mold Components US Products	8 years	1 year	90 days
Vacuum motors and rectifiers	1 year	1 year	90 days
Batteries	As offered by Battery manufacturer. Canadian Energy		
Hot Water Extractor Heater Element Coil	Lifetime part only warranty		
NOTES:			
1-Parts repaired or replaced are guaranteed for the remainder of the original machine warranty period. 2-Coverage only applicable to products sold and used in Canada.			
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3-Travel warranty coverage limited to 1 hour of travel time to remedy a defective product or part. 4-Applies to replacement parts only after machine warranty coverage has expired.			
4- Applies to replacement parts only after machine warranty coverage has expired			
5-Vacuum motor covered for 5 years, must use original bags and filters to qualify			
6- Isolators are now covered for machines sold after January 1, 2019 under standard parts warranty			

TERMS & CONDITIONS

This warranty shall not apply to repairs resulting from accidents or misuse, damage in transit, overloading the capacity of the machine or failure due to lack of proper maintenance or care as described in the operating and maintenance instructions. Minor adjustments, such as tightening of screws or bolts not connected with the replacement of parts, are not covered. Replacement of expendable wear items such as scrub brushes, pad holders, carbon motor brushes, bulbs, bags, filters and various rubber/plastic parts are also not covered. Repairs or alterations by an organization other than the factory or an Authorized Service Center are not covered and will void any Nilfisk Canada, Inc. warranty as to the parts or systems repaired or altered by a non-authorized organization

THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION OF THE LIMITED WARRANTIES STATED WITHIN. NO OTHER WARRANTY, Nilfisk Canada IS EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS MADE EXCEPT AS EXPRESSLY STATED HEREIN. ANY STATUTORY IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, THAT ARE IMPOSED BY LAW DESPITE THE EXPRESS LIMITATION OR WARRANTIES ABOVE, ARE EXPRESSLY LIMITED TO THE DURATION OF THE WRITTEN WARRANTY. BUYER UNDERSTANDS, ACKNOWLEDGES AND AGREES THAT THE REMEDIES PROVIDED UNDER THIS LIMITED WARRANTY ARE THE SOLE AND EXCLUSIVE REMEDIES AVAILABLE TO THE BUYER. NILFISK, INC. WILL NOT BE LIABLE FOR ANY OTHER OR ADDITIONAL DAMAGES, INCLUDING BUT NOT LIMITED TO INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE FURNISHING, PERFORMANCE, USE OF OR INABILITY TO USE THE MACHINE. ANY EXTENSIONS OF OR MODIFICATIONS MADE TO THIS WARRANTY BY A DEALER/DISTRIBUTOR OF NILFISK CANADA, INC. ARE THE SOLE RESPONSIBILITY OF THE DEALER/DISTRIBUTOR.

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For more information on equipment, servicing and warranty validity please contact ICS Clean .

1-888-577-7114

